

Terms and Conditions of Service:

By using our website and services, and by placing an order with Acmmos Research, you acknowledge that you have read through the following terms and conditions and agree to them in full.

These terms incorporate our **Privacy Policy**. You also accept that the following terms and conditions represent our entire agreement with you:

1. **Our Agreement with You (the “Customer”)**

1. Acmmos Research uses qualified Experts to provide original work to their customers
2. The Customer appoints Acmmos Research (the “Company”) to locate an Expert (the “Expert”) to carry out research and/or assessment services (the “Work”) to the Customer during the term of the agreement in accordance with these provisions
3. The Company undertakes to use its best endeavours to ensure that all Work supplied through its services will be equivalent to the quality standard the Customer selects when placing their order
4. The Customer agrees to check the Work and contact the Company within 15 days of the due delivery date if they believe the quality standard has not been met
5. In the event, that the Work does not meet the quality standard they have ordered, the Customer will have the remedies available to them as set out in this agreement
6. The Customer is not permitted to make direct contact with the Expert — the Company will act as an intermediary between the Customer and the Expert

2. **Fair Use Policy Statement - Acmmos Research Fair Use Policy Statement**

Summary

Customers purchasing a custom model answer from Acmmos Research must use this as a guide to help them to produce their own piece of work.

The services, our guidance, and Model Papers we provide is intended to be use as reference and research sample only

Customers must not hand in the custom model answer that they purchase from Acmmos Research as if it were their own work.

Acmmos Research does not supply the copyright for any work that it commissions for its customers.

Guidance on fair use

What is the purpose of a custom research?

Students spend a great deal of time reading through a vast amount of research material, which may or may not contain relevant information to their studies. Further, the style in which that material is presented is rarely the same as the style in which they will need to tackle their assignments. Whilst tutors will sometimes give valuable guidance on the essay writing process, only a minority of tutors meet the issue head-on by providing students with example answers designed to show the student how the research should be tackled.

It is an undisputed fact that one of the very best ways of learning is by example. Practically all our knowledge is acquired this way from the day we are born. Hence, a custom model answer provides one of the very best research tools a student could wish for. The answer gives the student an example of how the question can be tackled. It may not be the only way the question could be tackled, and indeed, the student may form an entirely different view to that of the researcher – but the model answer will provide the student with a starting point to conduct their own research and to write their own work.

How should I use my custom sample?

You should use your custom sample very much in the same way you would use a book or journal that you found on the same subject. Just as you would not copy from the book or journal, neither should you use the researcher's work word-for-word. Instead, you should examine the ideas and arguments the researcher has presented and try to formulate your own. You can also look up the material the researcher has found and use their bibliography to 'snowball' your own reading.

In summary...

Read through the paper so that you understand how the question has been answered.

Try to develop your own ideas and arguments.

Look up the material the researcher has found for you, and use this to find more material.

Use the sample that our researcher has produced as a guide to producing your own work.

Ensure that your final piece of work is 100% original and formulated using your own creative thoughts.

What is plagiarism?

Here are some examples of what plagiarism is (click on the links to see these examples in context below):

- Passing off someone else's words as your own.
- Passing off someone else's ideas as your own.
- Rewording a source but retaining the original ideas it contains, without giving due credit.
- Failing to put a quote in quotation marks.
- Copying large sections of someone else's words or ideas, even if credit is given or quotation marks are used.
- Giving incorrect information about the source of a quotation – for example, citing a source that the real author has found and used, that you do not have a copy of; and
- Changing the words but copying the sentence structure of a source without giving credit.

These are just examples and are not exhaustive.

Every university has a different definition of plagiarism, but we are confident that most universities would agree with this list.

Whilst some universities do not like students using our service, it is not plagiarism to use our service if it is used in accordance with this fair use policy.

How original is my sample?

Our work is 100% original, written to your specification, so if it were handed in to a university then the university would not know from using a plagiarism scanner alone that you had used our services, because the work we supply will never be uploaded to the web.

However, this is not to say that your tutor may recognise the fact that you had handed in work that was in a different writing style to your own, or that you used sources you would not normally have access to. Further, the tutor may ask you to explain the work to them, which may be difficult if you haven't done the research yourself.

Handing in our researcher's work without changing it is plagiarism because you are 'passing off someone else's words as your own'. Even 'changing it around a bit' would be plagiarism, in accordance with the definition we gave you above. The custom research we provide will be of far greater benefit to you if you use it in accordance with our fair use policy. You'll improve your grade, learn how to write a great paper and feel a great sense of satisfaction for having done a good job, on your own merit.

3. **Term of Appointment**

1. The agreement between the Customer and the Company (collectively the "Parties") shall commence once the Company has both confirmed that a suitable Expert is available to undertake the Customer's order ("Order") and once the Company has obtained full payment from the Customer (the "Commencement Date")
2. The Agreement will continue between the Parties until the time allowed for amendments has expired, notwithstanding the subsisting clauses stated below, unless terminated sooner by either party in accordance with these provisions
3. The following clauses will continue following termination of the agreement between the Parties: 7 (Data Protection), 10.5 (Paid Amendments), 13 (Terms of Payment) and 15 (Copyright)

4. **Company Services**

1. In order to provide research and/or assessment services to fulfil the Customer's Order, the Company will allocate a suitably qualified Expert to undertake the Customer's Order
2. **The Company undertakes to exercise all reasonable skill and judgement in allocating a suitable Expert, having regard to the available Experts' qualifications, experience and quality record with us, and to any available information the Company has about the Customer's requirements**
3. Once the Company has located a suitable Expert and obtained full payment from the Customer, the Customer acknowledges that the Order is binding, and no refund will be issued

5. **Co-operation**

1. The Customer will give the Company clear briefings and ensure that all the facts given about the Order are accurate
2. The Company will co-operate fully with the Customer and use reasonable care and skill to make the Order provided as successful as is to be expected from a competent academic research company. The Customer will help the Company do this by making available to the Company all relevant information at the beginning of the transaction and by co-operating with the Company throughout the transaction should the Expert require any further information or guidance

3. The Customer acknowledges that failure to provide such information or guidance during the transaction may delay the delivery of their Work, and that the Company will not be held responsible for any loss or damage caused because of such delay

6. **Approvals and Authority**

1. Where the Expert or the Company requires confirmation of any detail, they will contact the Customer using the email address or telephone number provided by the Customer
2. The Customer acknowledges that the Company may accept instructions received using these modes of contact and may reasonably assume that those instructions are generated from the Customer

7. **Delivery**

1. The Company agrees to facilitate delivery of all Work before midnight on the due date, unless the due date falls on a Weekend (Saturday & Sunday), Bank Holiday, Christmas Day, Boxing Day or New Year's Day ("a Non-Working Day"), in which case a mutual date may be agreed between the parties, or the Work will be delivered the following working day before midnight
2. **The Company undertakes that all Work will be completed according to the Customer's instructions by the Expert within a reasonable timeframe**
3. The Customer agrees that this does not apply if the Company can demonstrate that the Work was completed and sent by the Expert on time
4. The Company will not be held liable for any lateness due to technical problems that may arise due to third parties or otherwise, including, but not limited to issues caused by Internet Service Providers, Mail Account Providers, Database Software, Incompatible Formats and Hosting Providers
5. The Company undertakes that if such technical problems occur with a system that they are directly responsible for or that third party contractors provide them with, that they will on request provide reasonable proof of these technical problems, so far as such proof is available
6. If the Customer does not receive their Work on the due date, they agree to contact the Company by email the next day (or the next day after a Non-Working Day) to work with them to overcome the technical difficulties, where a representative will then assist them on the phone or via email until they are able to receive the Work. The Company will provide proof upon request where available that the Work was emailed to the Customer on time or of any technical difficulties
7. If the Customer decides to wait longer to inform the Company of non-delivery, they agree that they do so at their own risk and that the Company will not be held liable for any delay of the Customer to contact them about non-or late delivery. If requested, the Company will provide proof that either the Work was completed by the Expert on time and uploaded, or that the Work available to the Customer on time, or proof that technical difficulties prevented the Work being available on time. If the Company can prove at least one of these then the Customer will not be entitled to any refund or discount; otherwise, if the Company cannot prove at least one of these occurrences the Customer will receive a full refund and their Work for free. The Customer agrees that they cannot seek any other recourse to a refund for delivery problems
8. The Company will have no obligations whatsoever in relation to delivery problems if the delay in the delivery of the Work is as a result of the Customer's actions – including but not limited to where the Customer has failed to pay an outstanding balance due in relation to the Order, or

where the Customer has failed to provide Extra Information which they have stated is necessary for the completion of the Work

9. Where the Customer has agreed for 'staggered delivery' with the Expert, the Delivery Date relates to the final delivery date of the Work and not to the delivery of individual components of the Work

8. Data Protection

1. The Customer agrees that the details provided at the time of placing their Order and making payment may be stored on the Company's secure database, on the understanding that these details will not be shared with any third party
2. The Company agrees that they will not disclose any personal information provided by the Customer other than as required to do so by any lawful authority, and/or to pursue any fraudulent transactions
3. **The Company operates a privacy policy which complies fully with the requirements of the Data Protection Act. The Company's privacy policy is available on the Company's websites and a copy can be provided on request.**

9. Amendments to Work in Progress

1. The Customer may not request amendments to their Order specification after payment has been made or a deposit has been taken and the Order has been assigned to an Expert
2. The Customer may provide the Expert with additional supporting information within 1 Working Day after full payment has been taken, if this does not add to or conflict with the details contained in their original Order specification
3. If the Customer provides additional information after full payment has been taken and this does substantially conflict with the details contained in the original Order specification, the Company may at their discretion either obtain a quote for the changed specification or reallocate the Order, as soon as is reasonable, to a different Expert without consulting the Customer. The Customer understands that this may result in a delay in the delivery of their Work for which the Company will not be held responsible or may result in additional payment for the change in the task.

10. Amendments to Completed Orders

1. The Company agrees that if the completed Work does not accord with the Customer's instructions, the Customer may request amendments to the Work within 15 days of the delivery date, or longer if they have specifically paid to extend the amendments period. Such amendments will be made free of charge to the Customer
2. The Customer is permitted to make one request, via email, containing all details of the required amendments. This will be sent to the Expert for comment. If the request falls within the original specification of the Order, the Expert will amend the Work and return it to the Customer within seventy-two hours for a small piece of work (within 3000 words) and pro-rated time frame for bigger works thereafter. The Expert may request additional time to complete the amendments, and this may be granted at the discretion of the Company
3. If the Expert does not agree with the Customer's request, they will be given the opportunity to comment on it. If agreement cannot be reached between the Expert and the Customer regarding

the amendments, the Company's Founder & CEO will assess the dispute, and their decision will be final.

4. If the Expert fails to comply fully with the Customer's request for amendments (in order to ensure that the Work complies fully with the original order specifications), then the Customer is permitted to request again that the Work is amended until the request has been fully dealt with
5. If the request to amend the Work falls outside of the time allowed for amendments, or if the Customer asks for amendments that do not relate to their original Order specification, the Expert at their discretion may offer a quote for the completion of the changes, and the Customer may choose whether to accept this. The Customer acknowledges that they may be required to make payment for such changes prior to the additional work being commenced

11. Fees

1. The Company's charges for their services based on word limit, the Expert's charges for their services and charges for VAT are shown as an aggregate amount on the Company's website
2. If the Customer should require their Work to be amended in such a way that is inconsistent with their original Order specification, such amendments will be put to the Expert who may set their own rate for completing them and the Company's fee will then be calculated proportionate to that fee

12. Value Added Tax

1. VAT is included in the Company's quoted prices, where appropriate, at the rate prevailing from time to time

13. Terms of Payment

1. Unless payment is taken at the time of placing an order, once the Company has found a suitably qualified and experienced Expert to undertake the Customer's order, they will contact the Customer by email or other form of notification to make payment
2. The Customer agrees that once an Order is paid for and the Expert allocated by the Company has begun work on that Order, that the Order may not then be cancelled or refunded. Until full payment has been made and the Order has been allocated to an Expert, the Customer may choose to continue with the Order or to cancel the Order at any time
3. The Customer agrees to be bound by the Company's refund policies and acknowledges that due to the highly specialised and individual nature of the services that full refunds will only be given in the circumstances outlined in these terms, or other circumstances that occur, in which event any refund or discount is given at the discretion of the Company

14. Refund Policy

1. The Customer agrees that once an Order is paid for and the Expert allocated by the Company has begun work on that Order, that the Order may not then be cancelled or refunded. Until full payment has been made and the Order has been allocated to an Expert, the Customer may choose to continue with the Order or to cancel the Order at any time.
2. The Customer agrees to be bound by the Company's refund policies and acknowledges that due to the highly specialised and individual nature of the services that full refunds will only be given in the circumstances outlined in our **Terms and Conditions**, or other circumstances that occur, in which event any refund or discount is given at the discretion of the Company.
3. **Refunds are only applicable if proof is provided showing our sample didn't meet the required standard. We may need further proof from you to agree a settlement.**

15. Copyright

1. The Customer acknowledges that it does not obtain the copyright to the Work supplied through the Company's services
2. The Customer acknowledges that the Company, its employees and the Experts on its books do not support or condone plagiarism, and that the Company reserves the right to refuse supply of services to those suspected of such behaviour. The Customer accepts that the Company offers a service that locates suitably qualified Experts for the provision of independent personalised research services and that no Work supplied through the Company may be passed off as the Customer's own or as anyone else's, nor be handed in as the Customer's own work, either in whole or in part. In addition, the Customer undertakes not to carry out any unauthorised distribution, display, or resale of the Work and the Customer agrees to handle the Work in a way that fully respects the fact that the Customer does not hold the copyright to the Work.
3. The Customer acknowledges that if the Company suspects that any essays or materials are being used in violation of the above rules that the Company has the right to refuse to carry out any further work for the person or organisation involved and that the Company bears no liability for any such undetected and/or unauthorised use
4. **The Company agrees that all Work supplied through its service will not be resold, or distributed, for remuneration or otherwise after its completion. The Company also undertakes that no Work will be placed on any website or essay bank after it has been completed**

16. Award & Grade

1. The Customer is not permitted to pass the Work off as their own, as they do not hold the copyright to the Work.
2. **The services, guidance, and Model Papers we provide is intended to be use as reference and research sample only, hence NO grade or mark can be guaranteed.**
3. The Customer therefore agrees that the quality standard ordered is not a guarantee of the mark they will receive when submitting their own piece of work, nor any guarantee of the Customer's final degree mark.

17. General

1. The Company's hours of opening are 10am – 6pm Monday to Friday. The Company is not open on Non-Working Days, as defined above. Any service or support offered on a Non-Working Day is entirely at the discretion of the Company.
2. Due to the popularity of the Company's services, telephone and email support requests cannot always be dealt with immediately, but the Company pledges to make all reasonable endeavours to respond to the Customer's requests expeditiously and to deal with urgent requests promptly
3. The Customer undertakes that any decision to rely on the research provided through the Company to an extent that any delay in delivery may cause deadlines to be missed is done so at their own risk, and that the Company, its employees and the Experts on its books shall not be liable for any aforesaid lateness in delivery, except for that provided for in these terms
4. The Customer agrees that all views expressed by the Company, its employees and the Experts on its books about the use of its service are given as opinions only and do not constitute advice.

Equally, the Customer accepts that all statements and views expressed by that of the Company's marketing agents and affiliates are not endorsed by the Company and may not accurately reflect the policies and regulations of the Company

5. The Customer undertakes to check their university guidelines and regulations before ordering and to fully satisfy themselves of their individual institute or universities rules, regulations and guidelines. The Customer acknowledges that any decision to use an Expert's research services is made on their own initiative and agrees that the Company, its employees and the Experts on its books are in no way to be held liable for any decision to use its services that may be in contrary or in breach of the Customer's institution or university rules, regulations or guidelines
6. The Customer accepts that the Company provides all services subject to availability and that the Work supplied is provided strictly as academic support and as such do not constitute professional advice
7. The Customer agrees that whilst every effort is made to ensure that all Work is completed accurately and fully custom written that inaccuracies and typographical errors may from time to time occur and that the Company, its employees and the Experts on its books will not be held responsible, bar free amendments as allowed by these terms, and a discretionary discount for such occurrences
8. The Customer agrees that if they hand in the Work supplied by the Company as their own, either in whole or in part, that they are in breach of copyright and that they will automatically forfeit all their rights under these terms and conditions. Any further remedy following such instances is entirely at the discretion of the Company
9. The Company reserves the right to refuse any order and/or to refuse to enter into an agreement with any Customer and all terms in this agreement are subject to this reservation
10. The Company reserves the right to refuse to continue with any order if it has reason to believe that the Customer intends to use the Work supplied by the Company in contravention of these terms or of the Company's Fair Use Policy
11. Both parties agree that these Terms and Conditions are intended to be legally binding from the Commencement Date
12. These terms represent the entire terms that exist between the Company and the Customer from the Commencement Date and supersede and replace any prior written or oral agreements, representations or understandings between them
13. The parties, in entering into an agreement for the location of an Expert to provide research services, confirm that they do not do so on the basis of any representation, that is not expressly incorporated into these terms
14. For the purposes of the Contracts (Rights of Third Parties) Act 1999 the Parties do not intend to, and do not, give any person who is not a party to the agreement between the parties any right to enforce any of its provisions
15. The validity, construction and performance of any Agreement between the Parties shall be governed by English law and shall be subject to the exclusive jurisdiction of the English courts to which the Parties submit
16. If any provision of the Agreement between the Customer and the Company is prohibited by law or judged by a court to be unlawful, void or unenforceable, the provision shall, to the extent required, be severed from the agreement and rendered ineffective as far as possible without

modifying the remaining provisions of the agreement, and shall not in any way affect any other circumstances of or the validity or enforcement of the agreement

18. Promotional Email Campaigns

1. We offer student education related products such as plagiarism software, past papers, editing and proofreading services
2. By providing us with your contact details, you will be indicating to us your consent to us contacting you by mail, telephone, fax, email, and SMS/MMS to let you know about any goods, services or promotions of our own which may be of interest to you unless you indicate an objection to receiving such messages
3. As stated in our Data Protection Notice, we will never send you more than four marketing communications per month (in practice, we rarely send out more than one marketing communication per month) and we will always give you the opportunity of opting out of such marketing communications